



Institute of Health Management Research

Programme: MBA (Hospital & Health Management)

Action taken based on the Stakeholders Feedback

Academic Year: 2023-2024

Stakeholder	Feedback	Action Taken	Proof of record
Student Faculty Alumni Employer Parent	1. Course to match Industry Requirements should be introduced.	1. A course on Standard and accreditation for enhancing healthcare quality in public healthcare facilities was introduced to make students understand standard procedures in order to ensure patient safety and quality, to establish systems, protocols leading to a safe and patient-centric culture.	Feedback Analysis report approved by 15 th BoS- dated 6 th March 2024. BoS MOM was considered at the 21 st Academic Council meeting held on 18 th March 2024.
	2. Need for courses related to a better understanding of work culture	2. Communication skills and corporate etiquette in healthcare organisations was introduced to make students learn the importance of building positive patient relationships, ensuring accurate diagnoses and treatment, and fostering a supportive work environment.	
	3. More focus on job training & Field visits	3. Summer Training & Field Visits were offered to students to gain practical experience and bridge the gap between theoretical knowledge and real-world application.	


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School of Pharmaceutical Management

Programme: MBA (Pharmaceutical Management)

Action taken based on the Stakeholders Feedback

Academic Year: 2023-2024

Stakeholder	Feedback	Action Taken	Proof of record
Student Faculty Alumni Employer Parent	1. Courses focusing on enhancing Communication skills should be included.	1. Written Analysis & communication course was introduced to promote clear, concise, and effective development and expression of ideas through writing.	Feedback Analysis report approved by 15 th BoS- 23 February dated 2024.
	2. Courses for handling data should be included.	2. Data Analysis for managerial decisions using SPSS was introduced to provide insights from data through various statistical techniques and visualizations.	BoS MOM was considered at the 21 st Academic Council meeting held on 18 th March 2024.
	3. More Practical sessions should be conducted.	3. Students were taken to field visits & Interactions with Alumni & Industry experts.	


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School of Development Studies

Programme: MBA (Development Management)

Action taken based on the Stakeholders Feedback

Academic Year: 2023-2024

Stakeholder	Feedback	Action Taken	Proof of record
Student Faculty Alumni Employer Parent	1. Include a case study in classroom teaching. 2. Need more courses to understand programs, policies & rights.	1. Case-Based lectures introduced. 2. Development policies & program, Gender Development & Child rights, & Society & culture courses were introduced to make students learn how policies impact different groups (e.g., women, children, marginalized communities) and examine the social and cultural contexts that influence development and rights.	Feedback Analysis report approved by 16th BoS- dated 27 February 2024. BoS MOM was considered at the 21st Academic Council meeting held on 18th March 2024.


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