

IIHMR UNIVERSITY

Annual E-Governance Report

FY 2019-20

Prepared by

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Registrar

The IIHMR University

1, Prabhu Dayal Marg

Near Sanganer Airport, Jaipur-302029

Annual E-Governance Report for IIHMR University (2019-20)

Executive Summary

The e-Governance Report outlines the comprehensive efforts undertaken to digitize and streamline administrative processes. It highlights the key initiatives, achievements, and future plans to enhance efficiency, transparency, and accessibility through the implementation of digital solutions.

Key Highlights:

- **Digital Admissions:** Streamlined online application and enrolment process, reducing paperwork and enhancing the applicant experience.
- **Online Fee Payment:** Introduction of a secure and user-friendly online payment system for tuition fees and other administrative charges.
- **Student Information System:** Implementing a centralized database for student records facilitates easy access and management of academic and personal information.
- **Administrative Automation:** Automation of routine administrative tasks such as attendance tracking, examination management, and result processing to improve efficiency and reduce manual errors.
- **Stakeholder Communication:** Development of an online portal to facilitate seamless communication between students, faculty, and administration.

To achieve the above-mentioned key highlights, IIHMR University has procured or hired the service from:-

Admission CRM -NoPaperForms : In 2019, the university signed an MOU with NoPaperforms Solutions Pvt. Ltd. to implement their Admission CRM, revolutionizing our digital admission process. This advanced system has streamlined the online application and enrollment procedures, significantly reducing the need for paperwork and enhancing the overall applicant experience. With NoPaperforms, prospective students can effortlessly submit applications, track their status, and receive timely updates, all through a user-friendly online platform. This digital transformation has not only improved the efficiency and transparency of our admissions process but also ensured that applicants have a smooth and engaging journey from application to enrollment. The adoption of NoPaperforms Admission CRM is a testament to the university's commitment to leveraging technology to create a more efficient and applicant-friendly admission process..



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HDFC Bank Payment Gateway: The university has partnered with HDFC Bank to implement a secure and user-friendly online payment gateway service, revolutionizing the way tuition fees and other administrative charges are collected. This collaboration ensures that students and parents can make payments conveniently from anywhere, at any time, using a variety of payment methods. The HDFC payment gateway is designed with robust security features to protect sensitive financial information, offering peace of mind to users. By adopting this efficient digital payment solution, the university has significantly reduced the administrative burden associated with fee collection and enhanced the overall user experience, furthering our commitment to modernizing university operations through e-governance initiatives.

Accounts Management: We are using the BUSY accounting software, it plays a pivotal role in the university's e-governance framework, streamlining financial management and enhancing operational efficiency. By integrating BUSY into our accounts administrative processes, we have achieved greater accuracy in financial reporting, efficient budget management, and seamless handling of transactions. This software enables real-time tracking of income and expenditures, automates payroll processes, and ensures compliance with regulatory requirements. Its user-friendly interface and robust features facilitate quick decision-making and transparency in financial operations. BUSY's implementation has optimized our accounting processes and contributed to a more transparent and accountable governance structure within the university.

Academia ERP: In 2018, the university procured the Academia ERP from Serosoft Solutions Pvt. Ltd., marking a pivotal enhancement in our e-governance initiatives. This robust software has enabled the creation of a centralized database for student records, significantly simplifying the access and management of academic and personal information. With Academia ERP, all student-related data is seamlessly integrated into one comprehensive system, ensuring accuracy and efficiency. The platform's user-friendly interface allows faculty and administrators to quickly retrieve and update records, facilitating better academic planning and student support services. Moreover, the centralized database enhances data security and compliance, ensuring that sensitive information is well-protected. The implementation of Academia ERP has thus been a cornerstone in our efforts to modernize university operations, promoting a more organized, transparent, and student-centric environment.

CollPoll Mobile App: In 2019, the university signed an MOU with Butterfly Innovations Private Limited to implement the CollPoll Mobile App, a significant step in enhancing our e-governance framework. The CollPoll ERP software has revolutionized various aspects of university operations, particularly streamlining the placement process, making it more efficient and transparent. Additionally, the app has transformed how we manage and disseminate information, providing a digital notice display system that ensures timely updates and announcements. As a robust communication and collaboration tool, CollPoll has facilitated better interaction among students, faculty, and administration. Beyond these capabilities, it has also played a crucial role in administrative automation, optimizing workflows and reducing manual intervention. The integration of CollPoll has thus been instrumental in advancing our goal of a digitally empowered university, fostering a more connected and efficient academic environment.



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Future Plans:

- **Expansion of Digital Services:** Continued expansion of digital services to cover all aspects of university operations, ensuring a fully integrated e-governance framework.
- **Data Analytics and Reporting:** Implementation of advanced data analytics tools to provide actionable insights for decision-making and strategic planning.
- **Enhanced Cybersecurity:** Strengthening cybersecurity measures to protect sensitive data and ensure the integrity of digital systems.
- **Continuous Improvement:** Ongoing assessment and enhancement of e-governance initiatives based on feedback from stakeholders and emerging technological trends.

This e-Governance report marks a significant milestone in our journey towards a fully digital university committed to providing a modern, efficient, and transparent educational experience for all.

Financial Overview

Budget Allocation:

Capital Expenditure: 25.05 Lacs

Computer Software Exp: 56.52 Lacs (ERP AMC-3.5 Lacs, CollPoll Mobile App subscription-5.0 Lacs+ NoPaperForms-3.5 Lacs)

Conclusion

IIHMR University has made significant progress in its e-governance initiatives, contributing to a more efficient, secure, and connected academic environment. While challenges remain, our strategic plans and continued investment in digital technologies position us well for future advancements.

We thank the entire university community for their support and collaboration in our e-governance efforts.

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Date: April 30, 2020


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