



Student Satisfaction Survey Report
Batch (2020-22)


PRESIDENT
THE IIHMR UNIVERSITY
1, PRABHU DAYAL MARG
NEAR SANGANER AIRPORT, JAIPUR 302029

2.1 Overall Impression

The overall impression of the University is good and is worth the value of investment. More than half 58% reported to be recommending the University to other potential candidates.

Students were also asked about the particularities and below text elaborates on the specific ratings.

2.2 Learning Environment, Ecology and Facilities

Under learning environment, agreement was sought on statements regarding provision of excellent research environment, conducive culture, infrastructure, clean washrooms, well-equipped library, access to internet, software packages and proficiency of academic staff.

66% of the students agreed that the University provides an excellent academic research environment to them. Around 68% of the students found the culture conducive to learning. About 68% reported infrastructure and classroom space is appropriate for teaching. A whopping 74% reported that access to internet and IT support is outstanding, and 68% reported their agreement that library is well- equipped, followed by 68% who reported academic staff is proficient and very helpful. Almost 70% reported that all required software for analysis, writing and presentation were provided by library and IT department.

About 64% of the students agreed that washroom and circulation area are clean and properly maintained.

2.3 Teaching Curriculum-Content and Relevance

Students were also asked about their satisfaction with the content and relevance of teaching curriculum, syllabus and reading material. About 76% agreed that curriculum is relevant and covers current and latest concepts in respective healthcare, hospital, pharmaceutical and rural area and reading material is comprehensive and it includes inputs from industry. More than 78% agrees on the completion of syllabi well in time.

2.4 Teaching pedagogy

Feedback of the students was also taken on pedagogy. Almost 76% of the students agreed that faculty of the University regularly inspires them for ethical conduct, followed by 76% of the students who agreed that faculty encourages student engagement and around 62% agreed that appropriate teaching methods are used for covering the content. More than two- third of the students reported that mentoring process at the University helps them in developing professional skills so that they turn up as competent professionals.

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2.5 Evaluation and examination pattern

As far as evaluation and examination pattern is concerned, 74% of the students agreed that the evaluation process is fair and 84% reported that results are declared in time.

2.6 Industry connect and exposure

About 62% of the students agreed that summer training and internship provides adequate insight of industry and provides ample opportunities to interact with field practitioners and experts.

2.7 Placements

About 58% of the students agreed that the MBA programs offered by the University prepares them as per the requirements of industry/sectors and there is scope of bringing improvement in functioning of the placement cell.

In addition to the above ratings, students were also asked about their perceptions on other aspects of the image and functioning of the University. These were inferred from open-ended responses.

2.8 Values that the University should retain

A few students filled this portion and the values which were stated are listed below. Students reported that University should seek and maintain the following core values:

- *Preference for qualitative teaching over quantitative teaching.*
- *Vast repository of knowledge.*
- *Nurturing of relationship with students and alumni.*
- *Retaining senior or old faculties.*
- *Diligence, sincerity, integrity, and honesty amongst the personnel of the University.*
- *Culture of Positivity.*
- *Strong learning culture and betterment of academic performance.*
- *Teaching methodology and interactive nature of faculty.*
- *Promotion of Equality.*
- *Prompt and timely resolution of students' grievances.*
- *Well-equipped library and IT resources to provide necessary support.*

2.9 Aspects which will be cherished

Students reported the following to be most cherished

- *Faculty*

- *Experienced Teachers*
- *Conducive environment for learning and enjoying*
- *Classroom teaching*

2.10 Aspects which needs improvement

Students reported the areas with some scope of improvement:

- *Canteen*
- *Appropriate Batch Size*
- *Assessment system*
- *Placement Procedure*
- *Quality of module- by updating the current scenario of the companies*

2.11 Suggestions for improvement on specific aspects

Suggestion were provided by students on different aspects as elaborated below:

Batch size

Students were of the view that batch size should be as per the current healthcare industry's status of capacity to inculcate the number of students who graduate so that each student is assured of a bright future and desired career. Some of the students also included desired strength of students in each section and size of 40 was reported as ideal as it ensures individual attention.

Assignments

Students reported assignments as useful and relevant to industry experience. They are practical and encourage classroom discussion. However, it was also desired that students should be involved in live projects.

Assessments

Assessment were reported as fair and relevant. However, a few students suggested to bring in more transparency.

Placements

Placement holds an important place for the student. Students felt that more counselling sessions should be organized prior to placements.

Administration

Students expressed mixed opinion on the administration. While some were satisfied with the current system, some suggested change as per the changing times.

Infrastructure

Infrastructure of the University was reported as excellent by most of the students. Students found it perfect with good infrastructure and ample of greenery space providing a peaceful environment.

Overall growth as future practitioner

Most of the students reported their decision to study at the University and their experience in the campus as a life-turning event. It boosted their confidence and helped them to know their qualities and become qualified professionals.

2.12 Actions Taken

Measures have been taken to increase the intervals in which the washrooms are cleaned with proper handwash and regular water facility.

IIHMR University has made concerted efforts to invite esteemed industry experts and accomplished alumni to share their invaluable knowledge and experiences with our students. This has been achieved through the implementation of regular MasterClass and Know Your Alumni series. In addition to these efforts, IIHMR University organized a highly impactful seminar on "Industry-Academia Interface: Innovation in Management Education for Accelerating Global Goals." This event served as a platform to foster and strengthen collaboration between academia and industry. Students had the opportunity to directly interact with distinguished academicians and industry experts, enabling them to gain profound insights, clear their doubts about their career paths, and stay abreast of the latest trends and developments in the ever-evolving market and industry and pre-placement counselling sessions were also conducted. The University has also appointed Dean Placements to establish more and stronger links with industries to enhance placement opportunities for our students.

The University continuously strives to bring improvement.



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