

**IIHMR UNIVERSITY, JAIPUR  
EVENT OUTCOME REPORT  
Master Class Episode 10,11,12,13**

“Master Class Episode 10,11,12,13”
<b>Topic:</b> - Effective Communication Skills for Managers
<b>Date:</b> 8 <sup>th</sup> , 9 <sup>th</sup> , 10 <sup>th</sup> , 11 <sup>th</sup> November 2020 from 03:30 PM to 05:00 PM
<b>Venue:</b> - IIHMR University, Jaipur
<b>Speaker:</b> - Dr. KK Gautam Dr. KK Gautam, Director, School of Languages, Literature & Society, Jaipur National University, Jaipur, (Formerly Sr. Regional Director, IGNOU)
<b>Number of participants:</b> - 60
<b>Introduction:</b> - This session featured: Dr. KK Gautam Dr. KK Gautam, Director, School of Languages, Literature & Society, Jaipur National University, Jaipur, (Formerly Sr. Regional Director, IGNOU) The event was moderated by Dr. Prashant Sharma, Associate Professor, IIHMR University, Jaipur, and the Session was welcomed by Dr. P. R. Sodani, President (officiating), IIHMR University, Jaipur.
<b>Objective:</b> The primary objective of this session is to <b>equip managers with essential communication competencies</b> that enhance team collaboration, decision-making, conflict resolution, and overall organizational effectiveness.
<b>Salient Novel Points Covered:</b>  The modern workplace demands that managers go beyond traditional communication methods.  1. Strategic Storytelling for Influence <ul style="list-style-type: none"> <li>• Managers now use storytelling to inspire, motivate, and influence stakeholders.</li> <li>• This goes beyond facts and data to build emotional connections and convey vision effectively.</li> </ul> 2. Emotional Intelligence in Communication <ul style="list-style-type: none"> <li>• Recognizing and managing emotions in self and others is now a core communication skill.</li> <li>• EQ helps managers navigate conflicts, deliver feedback, and foster psychological safety.</li> </ul> 3. Communication Across Generations and Cultures <ul style="list-style-type: none"> <li>• Today’s diverse workforce requires managers to adapt tone, style, and medium to resonate across age groups, cultures, and backgrounds.</li> <li>• Emphasizes inclusivity and cultural sensitivity in messaging.</li> </ul> 4. Mastery of Digital Communication Tools <ul style="list-style-type: none"> <li>• Effective managers are skilled at communicating via email, instant messaging, video conferencing, and collaboration platforms.</li> <li>• Includes netiquette, clarity in asynchronous communication, and engagement in virtual meetings.</li> </ul>

**Role:**

Effective communication is not just a managerial skill—it is the foundation of successful leadership and team performance. For managers, strong communication plays a central role in aligning teams, building trust, driving execution, and fostering a productive work environment.

**Challenges and Opportunities:**

## Challenges

1. Miscommunication and Ambiguity
  - Vague instructions or poorly framed messages can lead to confusion, errors, and reduced productivity.
2. Multigenerational and Multicultural Teams
  - Different communication preferences and cultural nuances can result in misinterpretation or unintentional offense if not handled sensitively.
3. Digital Communication Overload
  - Emails, chats, and notifications can cause information fatigue, making it hard for critical messages to stand out.
4. Lack of Active Listening
  - Managers may listen to reply rather than understand, leading to disengagement and unresolved team issues.

## Opportunities

1. Building High-Performance Teams
  - Clear and motivating communication enhances alignment, accountability, and collaboration, driving better team results.
2. Fostering a Positive Work Culture
  - Transparent and empathetic communication nurtures trust, morale, and psychological safety, which are vital for retention and engagement.
3. Leading Through Change and Uncertainty
  - Skilled communicators can inspire confidence and reduce resistance during organizational transitions, crises, or restructuring.
4. Empowering and Developing Talent
  - Through continuous feedback and coaching, managers can help team members grow, learn, and exceed their potential.

**Q &A and Interactive Discussion:**

An interactive session on “Effective Communication Skills for Managers” was engaging, informative, and participatory to keep the audience involved while delivering valuable insights.

### Future Scope:

In the evolving world of work—defined by hybrid teams, digital transformation, diversity, and constant change—effective communication skills are becoming even more critical for managerial success. The future will demand refined, tech-savvy, emotionally intelligent, and culturally adaptive communicators in leadership roles.

### Appropriate caption for the webinar:

Speak to Lead: Mastering Communication for Managerial Success  
The Manager's Edge: Communicating with Clarity, Confidence & Impact  
Effective Communication: The Silent Power Behind Great Managers

**IIHMR UNIVERSITY**  
Master Class  
Episode 10 11 12 13

## Effective Communication Skills for Managers

MC Episode 10 > MC Episode 11 > MC Episode 12 > MC Episode 13  
Nov. 08 Nov. 09 Nov. 10 Nov. 11

🕒 03:30 PM - 5:00 PM (INDIA) 🇮🇳

**SPEAKER**  
**Prof. K.K. Gautam**  
Director  
School of Languages, Literature & Society  
Jaipur National University, Jaipur  
(formerly Sr. Regional Director, IGNOU)

**WELCOME**  
**Dr P. R. Sodani**  
President (Officiating)  
IIHMR University, Jaipur

**MODERATOR**  
**Dr Prashant Sharma**  
Associate Professor  
IIHMR University, Jaipur

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# Master Class Episode No. 10,11,12,13

*Date: 08/11/2020, 09/11/2020, 10/11/2020 & 11/11/2020 (03:30 PM to 05:00 PM)*

## Attendance Sheet

Sr. No.	Students Name	Stream with Batch
1	Abhisikta Biswas	MBA HM Batch 24 (2019-21)
2	Aishwarya Laxman Shityalkar	MBA HM Batch 24 (2019-21)
3	Akanksha Agrawal	MBA HM Batch 24 (2019-21)
4	Akanksha Bhatia	MBA HM Batch 24 (2019-21)
5	Akansha Gupta	MBA HM Batch 24 (2019-21)
6	Amit Kumar Thakur	MBA HM Batch 24 (2019-21)
7	Anirudh Singh	MBA HM Batch 24 (2019-21)
8	Anubhav Sharma	MBA HM Batch 24 (2019-21)
9	Archita Sinha	MBA HM Batch 24 (2019-21)
10	Arpit Tripathi	MBA HM Batch 24 (2019-21)
11	Astha Sharma	MBA HM Batch 24 (2019-21)
12	Atharva Tushar Bahad	MBA HM Batch 24 (2019-21)
13	Bajjnath Thakur	MBA HM Batch 24 (2019-21)
14	Bharti Verma	MBA HM Batch 24 (2019-21)
15	Bhavna Nahata	MBA HM Batch 24 (2019-21)
16	Bhavna Rana	MBA HM Batch 24 (2019-21)
17	Celestin Prabha Arokiasamy	MBA HM Batch 24 (2019-21)
18	Dibyaloson Rabha	MBA HM Batch 24 (2019-21)
19	Dipshi Aggarwal	MBA HM Batch 24 (2019-21)
20	Gurpreet Singh	MBA HM Batch 24 (2019-21)
21	Hansika Parwani	MBA HM Batch 24 (2019-21)
22	Harleen Kaur	MBA HM Batch 24 (2019-21)
23	Juhi Singh	MBA HM Batch 24 (2019-21)
24	Kajal Bhauryal	MBA HM Batch 24 (2019-21)
25	Kanchan Gehani	MBA HM Batch 24 (2019-21)
26	Kartik Sharma	MBA HM Batch 24 (2019-21)
27	Komal Kaur	MBA HM Batch 24 (2019-21)
28	L Nandini Krishna	MBA HM Batch 24 (2019-21)
29	Lalita Kumari	MBA HM Batch 24 (2019-21)
30	Lunika Tak	MBA HM Batch 24 (2019-21)
31	Madhubala Mundra	MBA HM Batch 24 (2019-21)

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Sr. No.	Students Name	Stream with Batch
32	Malini Nair	MBA HM Batch 24 (2019-21)
33	Mayank Chhabra	MBA HM Batch 24 (2019-21)
34	Mudit Sharma	MBA HM Batch 24 (2019-21)
35	Neelaksha Kumar Singh Yaduwanshi	MBA HM Batch 24 (2019-21)
36	Nikhil Khandal	MBA HM Batch 24 (2019-21)
37	Aarshabh Shukla	MBA HM Batch 25 (2020-2022)
38	Aastha Maingi	MBA HM Batch 25 (2020-2022)
39	Ayushi Mathur	MBA HM Batch 25 (2020-2022)
40	Aayushi Sharma	MBA HM Batch 25 (2020-2022)
41	Abirami Kumaran	MBA HM Batch 25 (2020-2022)
42	Aditi Gulati	MBA HM Batch 25 (2020-2022)
43	Aditya Saha	MBA HM Batch 25 (2020-2022)
44	Aishwariya	MBA HM Batch 25 (2020-2022)
45	Aishwarya Satija	MBA HM Batch 25 (2020-2022)
46	Aishwarya Ulhas Malkar	MBA HM Batch 25 (2020-2022)
47	Ajay Rajput	MBA HM Batch 25 (2020-2022)
48	Akash Mahanta	MBA HM Batch 25 (2020-2022)
49	Akashi Gola	MBA HM Batch 25 (2020-2022)
50	Akriti Dua	MBA HM Batch 25 (2020-2022)
51	Aksharika Sharma	MBA HM Batch 25 (2020-2022)
52	Akshika Sharma	MBA HM Batch 25 (2020-2022)
53	Akshita Awasthi	MBA HM Batch 25 (2020-2022)
54	Akshita Dharni	MBA HM Batch 25 (2020-2022)
55	Akshita Sharma	MBA HM Batch 25 (2020-2022)
56	Alisha Kunte	MBA HM Batch 25 (2020-2022)
57	Anjali	MBA HM Batch 25 (2020-2022)
58	Ankit Kumar Jha	MBA HM Batch 25 (2020-2022)
59	Ankita Jana	MBA HM Batch 25 (2020-2022)
60	Anubha Rastogi	MBA HM Batch 25 (2020-2022)