

IIHMR UNIVERSITY, JAIPUR
EVENT OUTCOME REPORT
Master Class Episode 56

“Master Class Episode 56”
Topic: - “Conflict Resolution and Teambuilding in Healthcare Administration”.
Date: - 3 rd October 2022 from 10.00 AM to 12:30 PM
Venue: - Online
Speaker: - Prof. Ashish Chandra, Professor of Healthcare Administration, University of Houston, Clear Lake Houston (USA) and Dr. Mike McMullen, Professor of Sociology, University of Houston, Clear Lake Houston, Texas (USA)
Number of participants: - 51
Introduction: - This session featured: - Prof. Ashish Chandra, Professor of Healthcare Administration, University of Houston, Clear Lake Houston (USA) and Dr. Mike McMullen, Professor of Sociology, University of Houston, Clear Lake Houston, Texas (USA). The event was moderated by Dr. P.R. Sodani, President IIHMR University.
Objective: The objective of conflict resolution and teambuilding in healthcare administration is to create a collaborative, efficient, and patient-focused work environment by managing interpersonal and interdepartmental conflicts effectively, while fostering strong team dynamics. Here are the key goals that are broken down: Ensure Quality Patient Care Foster a Positive Work Environment Enhance Team Performance and Productivity Strengthening Leadership and Organizational Culture
Salient Novel Points Covered: salient novel points (distinctive and forward-thinking ideas) regarding conflict resolution and teambuilding in healthcare administration —these go beyond the basics and focus on emerging, impactful practices: Interprofessional Collaboration as a Conflict Prevention Strategy Emotional Intelligence (EQ) Training for Healthcare Leaders Use of Simulation-Based Conflict Resolution Training Trauma-Informed Team Building Digital Tools for Transparent Team Communication Peer Mediation Programs in Hospitals Role: Prof. Ashish Chandra & Dr. Mike McMullen, Professor of Healthcare highlighted the Role of Conflict Resolution and Teambuilding in Healthcare Administration — ideal for use in a report, presentation, or essay:

Role of Conflict Resolution and Teambuilding in Healthcare Administration
Enhancing Patient Safety and Care Quality
Promoting a Healthy Work Environment
Supporting Interdisciplinary Collaboration
Strengthening Leadership and Communication
Supporting Organizational Efficiency

Challenges and Opportunities:

Challenges and Opportunities of Conflict Resolution and Teambuilding in Healthcare Administration:

High-Stress, High-Stakes Environment
Hierarchical Structures
Cultural and Interpersonal Differences

Opportunity:

Improved Patient Outcomes
Leadership Development
Innovation Through Diverse Perspectives
Culture Transformation

Q &A and Interactive Discussion:

Conflict resolution is essential in healthcare to ensure effective communication, reduce stress, improve patient safety, and maintain a collaborative working environment. Unresolved conflict can lead to errors, staff turnover, and poor patient outcomes.

Future Scope:

Future Scope of Conflict Resolution and Teambuilding in Healthcare Administration

Hyper-Personalized Care Journeys

Integration of Technology and AI
Emotional Intelligence and Mindfulness as Core Competencies
Personalized Team Dynamics and Conflict Profiling
Culture of Psychological Safety
Curriculum Integration and Ongoing Professional Development
Rise of Peer Mediation and Shared Governance Models

Conflict Resolution and Teambuilding in Healthcare Administration

Monday, Oct 03, 2022

10:00 AM to 12:30 PM (INDIA)



SPEAKER

Prof. Ashish Chandra
Professor of Healthcare Administration
University of Houston
Clear Lake, Houston, Texas (USA)



SPEAKER

Dr. Mike McMullen
Professor of Sociology
University of Houston
Clear Lake, Houston, Texas (USA)



WELCOME BY

Dr. P. R. Sodani
President
IIHMR University, Jaipur

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Master Class Episode 56

Date: 03/10 /2022 (10:00 AM to 12:30 PM)

Attendance Sheet

Sr. No.	Students Name	Stream with Batch
1	Aarohi Kalyankar	MBA HM Batch 26 (2021-2023)
2	Aashna Singh	MBA HM Batch 26 (2021-2023)
3	Abisharika Bhalwal	MBA HM Batch 26 (2021-2023)
4	Adamyia Bais	MBA HM Batch 26 (2021-2023)
5	Adarsh Kumar	MBA HM Batch 26 (2021-2023)
6	Akanksha Sharma	MBA HM Batch 26 (2021-2023)
7	Akash Khedkar	MBA HM Batch 26 (2021-2023)
8	Akshata Shinde	MBA HM Batch 26 (2021-2023)
9	Aliya Sharfuddin	MBA HM Batch 26 (2021-2023)
10	Alka Rai	MBA HM Batch 26 (2021-2023)
11	Aman Sah	MBA HM Batch 26 (2021-2023)
12	Amisha Mahajan	MBA HM Batch 26 (2021-2023)
13	Amoli Kashikar	MBA HM Batch 26 (2021-2023)
14	Amreen Ali	MBA HM Batch 26 (2021-2023)
15	Amrita Singh	MBA HM Batch 26 (2021-2023)
16	Amritha G	MBA HM Batch 26 (2021-2023)
17	Anamitra Sarkar	MBA HM Batch 26 (2021-2023)
18	Ananya Shrivastava	MBA HM Batch 26 (2021-2023)
19	Anindita Guha	MBA HM Batch 26 (2021-2023)
20	Ankita Chouhan	MBA HM Batch 26 (2021-2023)
21	Ankush Kuchekar	MBA HM Batch 26 (2021-2023)
22	Anshika Sharma	MBA HM Batch 26 (2021-2023)
23	Anushka Agrawal	MBA HM Batch 26 (2021-2023)
24	Apoorva Sancheti	MBA HM Batch 26 (2021-2023)
25	Apurva Nair	MBA HM Batch 26 (2021-2023)
26	Arasavilli Durga	MBA HM Batch 26 (2021-2023)
27	Archna Kumar	MBA HM Batch 26 (2021-2023)
28	Ashwika Datey	MBA HM Batch 26 (2021-2023)
29	Avantika Singh	MBA HM Batch 26 (2021-2023)
30	Avinash Paul	MBA HM Batch 26 (2021-2023)
31	Aviral Jha	MBA HM Batch 26 (2021-2023)
32	Baljot Kaur	MBA HM Batch 26 (2021-2023)

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Sr. No.	Students Name	Stream with Batch
33	Bhagyashree Kelkar	MBA HM Batch 26 (2021-2023)
34	Bhagyashree S	MBA HM Batch 26 (2021-2023)
35	Bharat Singh Rathore	MBA HM Batch 26 (2021-2023)
36	Bhavya Gupta	MBA HM Batch 26 (2021-2023)
37	Biswadeep Kumbhakar	MBA HM Batch 26 (2021-2023)
38	Brigid Francis	MBA HM Batch 26 (2021-2023)
39	Charvi Jain	MBA HM Batch 26 (2021-2023)
40	Chetana C	MBA HM Batch 26 (2021-2023)
41	Daisy Choudhary	MBA HM Batch 26 (2021-2023)
42	Deepshikha Singh	MBA HM Batch 26 (2021-2023)
43	Deepti Kiran	MBA HM Batch 26 (2021-2023)
44	Dhriti Karia	MBA HM Batch 26 (2021-2023)
45	Digvijay Rathore	MBA HM Batch 26 (2021-2023)
46	Diksha Sethi	MBA HM Batch 26 (2021-2023)
47	Dinky Makhija	MBA HM Batch 26 (2021-2023)
48	Divya Khanduri	MBA HM Batch 26 (2021-2023)
49	Divya Singh	MBA HM Batch 26 (2021-2023)
50	Divya Swamy	MBA HM Batch 26 (2021-2023)
51	Gagandeep Kaur	MBA HM Batch 26 (2021-2023)