

IIHMR UNIVERSITY, JAIPUR
EVENT OUTCOME REPORT
Master Class Episode 8

“Master Class Episode 8”
Topic: - Covid 19: Challenges and Opportunities of Healthcare
Date: 5 th November 2020 from 04:00 PM to 05:00 PM
Venue: - IIHMR University, Jaipur
Speaker: - Dr Clive Fernandes, MD, MHA Group Clinical Director, Wockhardt Hospital, Mumbai
Number of participants: - 222
Introduction: - This session featured: Dr Clive Fernandes, MD, MHA Group Clinical Director, Wockhardt Hospital, Mumbai, Maharashtra, India. The event was moderated by Dr Ashok Kaushik, Professor, Academic Advisor, IIHMR University, Jaipur, and the Session was welcomed by Dr. P. R. Sodani, President (officiating), IIHMR University, Jaipur.
Objective: Critically reflect on the multifaceted impact of the COVID-19 pandemic and translate its key lessons into strategic opportunities for building resilient, inclusive, and future-ready systems across health, governance, economy, and society.
Salient Novel Points Covered: The COVID-19 pandemic was a defining global event that exposed vulnerabilities and prompted widespread innovation. 1. Pandemics Are Multi-Dimensional Crises COVID-19 was not just a health crisis—it simultaneously impacted economics, education, governance, social structures, and mental well-being, requiring multi-sectoral responses. 2. Rise of Telehealth and Digital Health Solutions The pandemic accelerated adoption of telemedicine, digital diagnostics, remote monitoring, and e-pharmacies, reshaping how healthcare is delivered. 3. Work-from-Home and Hybrid Work Models Normalized Remote work became mainstream, leading to reshaped workplace norms, improved work-life balance, and redefined productivity metrics. 4. Reinforcement of Local Manufacturing and Self-Reliance Supply chain disruptions drove countries—especially India—to focus on Atmanirbhar Bharat (self-reliance), MSME development, and local production of essential goods.

Role:

The role of this theme is to serve as a strategic framework for reflection, reform, and readiness—using the COVID-19 pandemic as a pivotal point to reshape systems and societies. It bridges crisis experience with future preparedness, policy innovation, and resilience-building.

Challenges and Opportunities:

The COVID-19 pandemic revealed deep challenges across all sectors—but also unlocked transformative opportunities. Understanding both dimensions is key to shaping a resilient and future-ready society.

Challenges

1. Healthcare System Overload
 - Insufficient infrastructure, shortage of health workers, and lack of preparedness strained even advanced health systems.
2. Economic Disruptions and Inequality
 - Job losses, business shutdowns, and economic insecurity disproportionately affected low-income groups and informal workers.
3. Education Disparities
 - School closures and digital divides widened the learning gap, especially in rural and underprivileged communities.

Opportunities

1. Strengthening Public Health Systems
 - Renewed investment in healthcare infrastructure, disease surveillance, and pandemic preparedness.
2. Acceleration of Digital Transformation
 - Rapid adoption of telehealth, remote work platforms, online education, and e-governance.
3. Promotion of Self-Reliance (Atmanirbhar Bharat)
 - Boost in local manufacturing, MSMEs, and indigenous innovation to reduce external dependency.

Q &A and Interactive Discussion:

An interactive session on “Covid 19: Challenges and Opportunities of Healthcare” was engaging, informative, and participatory to keep the audience involved while delivering valuable insights.

Future Scope:

The long-term impact of COVID-19 is not limited to the pandemic itself, it has redefined how the world prepares for crises, embraces technology, and prioritizes human and environmental well-being. The future scope lies in using these insights to transform systems for resilience, inclusion, and innovation.

Appropriate caption for the webinar:


COVID-19: A Crisis Revisited, A Future Reimagined
From Pandemic to Progress: Lessons for a Resilient Tomorrow
Post-Pandemic Pathways: Insights for Sustainable Development

IIHMR UNIVERSITY

Master Class
Episode 08

Covid 19 : Challenges and Opportunities for healthcare

Thursday, November 05, 2020

04:00 PM - 05:00 PM (INDIA) 



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Medhachi Hospitals, L.H.



WELCOME

Dr P. R. Sodani
President (Clinical)
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MODERATOR

Dr Ashok Kaushik
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