

Management Development Programme
on
**Problem-Solving Skills for
Healthcare Managers**



March 3 - 5, 2025



Background

In the dynamic and complex field of healthcare, problem-solving and decision-making are indispensable skills for managers and leaders. The ever-evolving challenges in this sector—ranging from resource constraints and policy shifts to crises impacting patient care—demand a structured and analytical approach to addressing problems. Effective solutions require more than intuition; they depend on critical thinking, stakeholder engagement, and the application of scientific methods. This management development program is designed to empower healthcare managers with the tools and techniques needed to assess problems accurately, generate innovative solutions, and make decisions that drive impactful outcomes in their organizations.



Objectives



Identify and analyse the context and underlying factors of problems



Recognize key stakeholders and explore the innovative and practical alternatives for problem-solving.



Address obstacles to effective problem-solving and enhance decision-making capabilities.

Contents



The Problem-Solving Methodology:
An Overview Tools and Techniques for Problem Solving



Stakeholder Analysis for collaborative strategies



Design Thinking for Intervention
Development Role of Communication in Public Health Problem-Solving



Comprehensive understanding of structured problem-solving in dynamic and uncertain environments.



Pedagogy

The three-day Management Development Programme will utilize a blended approach, integrating lectures, videos, case studies, and group activities to provide an engaging and experiential learning experience.

Who Should Attend?

The programme is designed for healthcare and development professionals across various management levels in government, corporate sectors, NGOs, and funding agencies. It will particularly benefit individuals involved in problem-solving, decision-making, and the implementation of strategic initiatives.

Programme Coordinator



Dr. Seema Mehta
Professor,
SD Gupta School of Public Health
IIHMR University, Jaipur

The program will be conducted by a team of subject matter experts.

Duration and Venue

The programme will start on Monday, March 3, 2025, and will conclude on Wednesday, March 5, 2025. The programme will be held at IIHMR University, 1, Prabhu Dayal Marg, Sanganer Airport, Jaipur – 302 029. The University campus provides a learning environment for the participants, who are welcome to use the library and recreational facilities at the campus.

Nominations/Registration

Please send your nominations/registrations to the following address:

Programme Officer (Training)
IIHMR University
1, Prabhu Dayal Marg, Sanganer Airport,
Jaipur-302029, Rajasthan, India

+91-141-3924700
training@iihmr.edu.in
+91 9358790012

Certificate

A certificate of participation on completion of the programme will be issued by IIHMR University.

Programme fee

The programme fee for Indian participants is Rs. 24,750 plus GST (18% as applicable), and for international participants it is USD 462 plus GST (18% as applicable). The programme fee covers tuition, background reading material, lodging, and boarding.

Discounts on Fee

- **Early Bird Discount:** Nominations received with payments before four weeks will be entitled to a 10% early bird discount
- **Group Discount:** Any organization sponsoring four or more participants to the programme will be entitled to a 20% discount on the total fee payable, provided that at least four participants attend the programme.
- **Maximum Discount:** Organizations can avail themselves of both the discounts subject to a maximum discount of 20%.





www.iihmr.edu.in | Follow us on    