



Management Development Programme

on

Problem Solving and Decision Making

March 15-17, 2023

www.iihmr.edu.in

ABOUT IIHMR UNIVERSITY

The genesis of the IIHMR University dates to October 5, 1984, when the Indian Institute of Health Management Research (IIHMR) was established. The IIHMR University has been established and incorporated as a postgraduate research University by the Government of Rajasthan vide the IIHMR University, Jaipur Act, 2014 (Act No. 3, of 2014). IIHMR University is UGC recognized, NAAC accredited, and ranked 73rd NIRF 2021 (Management). IIHMR University is dedicated to the improvement in standards of health through better management of health care and related programmes. It seeks to accomplish this through management research, education, training, consultation, and networking in a national and global perspective.

IIHMR University offers MBA (Hospital and Health Management), MBA (Pharmaceutical Management), MBA (Development Management), Master of Public Health (in collaboration with Johns Hopkins University, USA), Master of public Health (Implementation Science), Executive Education, and PhD programmes. We have collaborations with international and prestigious universities including Johns Hopkins university, USA, Manchester University, UK, Curtin University, Australia for student exchange, faculty exchange, joint research and capacity building programmes.



INTRODUCTION

Problem Solving and decision-making are perhaps some of the few skills, that most people assume, come naturally to all. And why not? After all, from womb to tomb, every single individual makes decisions and solves problems, of varying complexity, of diverse perspectives, and in variegated ways.

However, the problems faced in the professional world and more so in a sector like healthcare, where human wellbeing is at stake amid the present crisis and wrong decisions can create chaos both at the personal and policy level, it is imperative that scientific methods and logical reasoning be applied to decision making for problem-solving. The people at the helm of affairs need to apply critical thinking by questioning beliefs and assumptions, controlling subjective distortions as well as identifying and navigating around the obstacles to effective decision making.

OBJECTIVES

- To impart skills to enable participants to assess problems accurately.
- To scan the external and internal environment to identify the context of the problems.
- To share with participants major conceptual background and methods to generate alternative solutions.
- To identify different stakeholders and alternatives available with them.
- To identify and address obstacles to effective problem solving and consequently appreciate the barriers in decision making.
- To hone skills in monitoring and evaluating decisions on pre-determined indicators.

CONTENTS

- Problem Solving and decision-making process.
- Problem-solving tools and techniques.
- Identification of stakeholders.
- Information Gathering, Evaluation and Selection of Options.
- Enhancing decision-making skills.
- Techniques for group creative problem solving.

KEY OUTCOMES

- Define problems and demonstrate knowledge of the application of problem-solving tools and techniques.
- Exhibit understanding of the problem solving and decision-making process.
- Appreciate the realm of analytical and creative thinking.
- Display confidence in addressing obstacles in effective problem solving.

PEDAGOGY

A mixed pedagogy involving lectures, videos, cases, and group exercises would be followed in an experiential learning environment.

WHO SHOULD ATTEND

Healthcare and development personnel working at the different management levels, Government, Corporates, NGOs, and Funding agencies, and all professionals involved in problem-solving, decision making, and implementing those decisions will benefit from this programme.

RESOURCE PERSON



Dr. Seema Mehta is a Professor at SD Gupta School of Public Health, IIHMR University. She is faculty in-charge of MPH Programme - a cooperative programme of Johns Hopkins University and IIHMR University. She has an extensive experience in Teaching, Training and Research in the field of Health Management. You can reach out to Dr. Seema Mehta at seemam@iihmr.edu.in

Dr. Seema Mehta
Programme Coordinator
Professor, IIHMR University

VENUE

The programme will be held at IIHMR University, Jaipur. IIHMR University is located near Jaipur International airport, Sanganer, Jaipur. The University campus provides a learning environment to the participants. The participants are welcome to use the library and recreational facilities at the campus.

CERTIFICATION

A certificate of participation on completion of the programme will be issued by IIHMR University, Jaipur.

PROGRAMME FEE

The programme fee for Indian participant is **Rs. 24,750** plus GST (18% as applicable) and for International participant is **USD 462** plus GST (18% as applicable). The programme fee covers tuition fees, background reading material, lodging and boarding.

Early Bird Discount: Nominations received with payments on before 4-weeks will be entitled to an early bird discount of 10%.

Group Discount: Any organization sponsoring four or more participants to the programme will be entitled for a discount of 20% on the total fee payable provided that at least four participants attend the programme.

Maximum Discount: Organization can avail themselves of both the discounts subject to maximum discount of 20%.

HOW TO APPLY

All the communication regarding the training should be made with the Training Department at the following address. Please fill the registration form on below link or scan QR code to register.

Programme Officer (Training)

IIHMR University

1, Prabhu Dayal Marg, Sanganer Airport, Jaipur - 302029, India

Mobile: +91 93587 90012

Phone: 0141-3924700 (30 Lines)

Email: training@iihmr.edu.in; seemam@iihmr.edu.in

Apply Now:

<https://applications.iihmr.edu.in/mdp>

