

Anuradha Banerjee

From: N Satheeshkanna
Sent: 09 September 2026 11:35 AM
To: MBA HM 30; MBA DM 05; MPH Cohort 01; MBA HM 31; MPH Cohort 02
Cc: N Satheeshkanna; Anshul Goyal; Anuradha Banerjee; Anita Thapa
Subject: Industry Leadership Talk – HelpAge India_09 Sept. 2026 (Today)_4:00 PM – 5:00 PM

Importance: High

Dear Students,

Greetings!

We are delighted to inform you that we have scheduled an **Industry Leadership Talk** with the Leadership Team of **HelpAge India**. The details of the session are as follows:

Industry Leadership Talk – Details:

 **Date:** 09 Sept. 2026 (Wednesday)
 **Time:** 4:00 PM – 5:00 PM
 **Topic:** **"HelpAge India: Purpose, People & Impact"**

Details of Speakers:

Mr. Prateep Chakraborty, Chief Operating Officer, HelpAge India, New Delhi, India
Mr. Kanchan Sen, Country Head – Resource Mobilisation & Marketing, HelpAge India, New Delhi, India
Mr. Vijay Naugain, Country Head – HR & OD, HelpAge India, New Delhi, India

Student Moderators

Ananya Singh, 2nd Year MBA Hospital and Health Management, IIHMR University, Jaipur, India
Amisha Tamdon, 2nd Year MBA Hospital and Health Management, IIHMR University, Jaipur, India

Important Notice: Attendance is mandatory for all students.

The session will provide an excellent opportunity to understand **HelpAge India's purpose, people, and impact**, while gaining valuable insights into **career opportunities and professional pathways in the public health and NGO sectors**.

We look forward to your active participation and engagement in this insightful leadership interaction.

With Regards,



PLACEMENT CELL



A: IIHMR University | 1, Prabhu Dayal Marg,
Near Sanganer Airport, Jaipur – 302029
E: placements@iihmr.edu.in | **W:** www.iihmr.edu.in
P: +91 141 3924700

Go Green: - Please do not print this email unless it is necessary. Every unprinted email helps the environment

IIHMR UNIVERSITY, JAIPUR

EVENT OUTCOME REPORT

“HelpAge India: Purpose, People & Impact”

EVENT: HelpAge India: Purpose, People & Impact
TOPIC: Ageing, AI and Last-Mile Health Delivery – Reimagining Health Delivery for India’s Underserved Older Population
DATE: 09 September 2026 (Wednesday)
VENUE: IIHMR University, Jaipur, India
SPEAKER: · Mr. Prateep Chakraborty – Chief Operating Officer, HelpAge India, New Delhi · Mr. Kanchan Sen – Country Head – Resource Mobilisation & Marketing, HelpAge India, New Delhi · Mr. Vijay Naugain – Country Head – HR & OD, HelpAge India, New Delhi
NUMBER OF PARTICIPANTS: 206 Participants
INTRODUCTION: An Industry Leadership Talk on “HelpAge India: Purpose, People & Impact” was organised at IIHMR University on 09 September 2026. The session provided students with an opportunity to understand the work of HelpAge India in addressing the healthcare, social and livelihood needs of India’s ageing population. The discussion particularly focused on ageing, artificial intelligence (AI), digital health and last-mile healthcare delivery, highlighting how technology can complement community-based healthcare systems to reach underserved elderly populations.
OBJECTIVE: • To understand the role and work of HelpAge India in addressing the healthcare, social, livelihood and care needs of India’s ageing population. • To understand the challenges of last-mile healthcare delivery for underserved older populations. • To explore how AI, digital health, telemedicine and community-based healthcare can strengthen healthcare delivery for elderly populations. • To understand the importance of integrating technology with existing healthcare systems, frontline workers and community-based services. • To provide students with practical industry insights into ageing, healthcare management, public health, digital health and programme implementation.

Salient Novel Points Covered:

1. HelpAge India's Triad Operating Model

- Health Mission: Mobile Health Units, telehealth, cataract care and palliative interventions.
- Age Care Mission: Geriatric helpdesks, day-care centres, physiotherapy, elder homes and crisis helplines.
- Livelihoods Mission: Elderly self-help groups, livelihood opportunities and economic resilience.

2. Complete Last-Mile Healthcare Pathway

The session emphasised that last-mile healthcare is not merely physical access to a health facility. It involves:

Reach → Screening → Clinical Decision → Medicine/Procedure → Referral → Follow-up

3. Role of AI in Healthcare

- Identification of elderly people at risk of NCDs, frailty, falls, depression, vision loss and TB.
- AI-assisted screening using retinal images and X-rays.
- Voice-based symptom and health-service navigation.
- Clinical decision support for frontline health workers.
- AI-enabled referral and follow-up.
- Predictive supply-chain management to reduce medicine stock-outs.
- Identification of missed follow-ups and high-risk population clusters.
- Vernacular voice-based AI for populations with low literacy.

4. Phygital Healthcare

A key concept discussed was “Phygital” healthcare, where digital technology complements and empowers community health workers and caregivers rather than replacing them.

5. Ethical Considerations in AI

The speakers highlighted:

- Data bias and incompleteness
- Privacy and consent
- Data security and governance
- Trust and explainability
- Equity and digital literacy
- Language and connectivity barriers

6. Changing Healthcare Delivery Model

Traditional Approach	Emerging Approach
Hospital-centred care	Community + home-based care
Episodic care	Continuous care
Treatment-focused	Prevention + early detection
Specialist-led	Team + technology-enabled
Programme data	Real-time decision intelligence

7. Technology Alone Cannot Solve Last-Mile Challenges

AI cannot compensate for gaps in medicines, referral capacity, transportation or follow-up systems. Technology needs to be embedded within functional healthcare workflows.

8. Collaborative Healthcare Model

Effective scaling requires collaboration among government, healthcare institutions, communities, NGOs, technology organisations, CSR and academia.

KEY TAKEAWAY POINTS FROM THE SESSION:

- AI should augment human decision-making, not replace healthcare professionals.
- Last-mile healthcare means ensuring a complete continuum of care, from reaching the beneficiary to follow-up.
- Digital health solutions must be designed around equity, privacy, trust, accessibility and data governance.
- Technology is most effective when integrated with existing healthcare workflows and community systems.
- Future healthcare managers need to combine health-system knowledge with digital and data-driven decision-making.
- Community health workers and caregivers remain essential even with increasing digitalisation.
- The future of healthcare delivery is moving towards community-based, home-based, preventive and continuous care.
- Large-scale healthcare impact requires multi-stakeholder collaboration.
- The central message was a human + community + digital + institutional model of healthcare rather than an AI-only approach.

Q&A and Interactive Session:

The session involved an interactive industry discussion around:

- The practical application of **AI in elderly healthcare and last-mile delivery**.
- Challenges associated with **data quality, privacy, bias, trust and explainability** in AI-based healthcare solutions.
- The role of **Mobile Health Units, telemedicine and digital platforms** in reaching underserved elderly populations.
- The importance of integrating AI with **frontline healthcare workers and community-based systems**.
- The need for adequate **medicines, referral systems, transportation and follow-up mechanisms** alongside digital interventions.
- The changing role of healthcare managers in adopting **technology and data-driven decision-making**.



The poster for the event "HelpAge India: Purpose, People & Impact" features a light blue background with a faint architectural illustration. At the top left is the IIHMR University logo and a "40 Years Legacy" badge. At the top right is the HelpAge India logo with the tagline "Fighting isolation, poverty, neglect". The title "HelpAge India: Purpose, People & Impact" is prominently displayed in the center. Below the title, the "OUR GUESTS" section lists three individuals: Mr. Prateep Chakraborty (Chief Operating Officer), Mr. Kanchan Sen (Country Head - Resource Mobilisation & Marketing), and Mr. Vijay Naugain (Country Head - HR & OD). The "Moderators" section lists two individuals: Ms. Ananya Singh (HM-30) and Dr. Amisha Tandon (HM-30). A central box provides the event details: DATE 9th Sep, 2026 (Wednesday) and TIME 04:00 PM to 05:00 PM. The footer includes the website www.iihmr.edu.in, social media icons for Facebook, LinkedIn, Instagram, and YouTube, and the IIHMR University logo.

IIHMR UNIVERSITY 40 Years Legacy

HelpAge India Fighting isolation, poverty, neglect

HelpAge India: Purpose, People & Impact

OUR GUESTS

MR. PRATEEP CHAKRABORTY
Chief Operating Officer

MR. KANCHAN SEN
Country Head - Resource Mobilisation & Marketing

MR. VIJAY NAUGAIN
Country Head - HR & OD

Moderators

Ms. Ananya Singh(HM-30)

Dr. Amisha Tandon(HM-30)

DATE
9th Sep, 2026
(Wednesday)

TIME
04:00 PM to 05:00 PM

www.iihmr.edu.in | [f](#) [in](#) [ig](#) [yt](#) | [iihmrUniversity](#)







Thankyou...!

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
1	Nirnil Palidari	HEM , 2nd Year	
2	Palak Arora	HEM , 2nd Year	
3	Palak Jain	HEM , 2nd Year	
4	Shadab Sheikh	HEM , 2nd Year.	
5	Pinky Devi Choudhary	HEM 2nd year-	
6	Maheep Shekhawat	HEM, 2nd year	
7	Foram Patel	HEM, 2nd year.	
8	Priyanka Rathod	HOM 2nd year	
9	Nishigandha Bhosale	HOM 2nd year	
10	Saakshi Shukla	HOM 2nd year	
11	Pancholi Dhruvi N.	HOM 2nd year	
12	Aditya Sharma	HEM 2nd year	
13	Shreya Tiwari	MPH 2nd year	
14	Dr. MOHINI KANIK	MPH 2nd year	
15	Karsheer Sandhu	MPH 'second year'	
16	Shahjahan Bhattacharya	MPH second year	
17	Alisha R. Nayak	MPH second year	
18	Jheerwini K.J	MPH 2nd year	
19	Sneha	MPH 2nd year	
20	Christina Maria	MPH 2nd year	
21	Neha Kumari	MPH 1st year	
22	Pragya	MPH 1st year	
23	ICEZIAN MATHEW	MPH 1st year	
24	Ektor Acharya	MPH 1st year	

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
25	Vedant Vyas	MPH 1 st year	Vedant
26	Riyush Sharma	MPH 1 st year	Riyush
27	Hitesh Pradhan	MPH 1 st year	Hitesh
28	Aniruddha Kule	MPH 1 st year	Aniruddha
29	Jatin Singh Tomar	MPH - 1 st year	Jatin
30	JINISHA CHOBISA	HM - 1 st year	Jinisha
31	AKSHAY GUPTA	HM - 1 st Year.	Akshay
32	ADRIJA DAS	HM - 1 st Year.	Adrija
33	DEEPAK MODI	HM - 1 st Year	Deepak
34	DR. ISHITA	HM - 1 st Year	Ishita
35	Dr. Monika	MPH - 1 st year	Monika
36	Natasha Jangir	HM - 1 st year	Natasha
37	Khushi Roy	HM - 1 st year	Khushi
38	Mahak Sharma	HM - 1 st year	Mahak
39	Mahima Sharma	HM - 1 st year	Mahima
40	Aanchal Sharma	HM - 1 st year	Aanchal
41	Abhishek K. Kumar	HM 1 st year	Abhishek
42	Dr. K A Shristi	MPH - 1 st Year	K A Shristi
43	Dr. Medhavi Gupta	MPH - 1 st Year	Medhavi
44	Dr. Bhagavan Sai Upareni Gursidi	MPH - 1 st Year	Bhagavan
45	Vainavi Chaturvedi	MPH - 1 st Year	Vainavi
46	Daya Kanwar	HM - 1 st year	Daya
47	Dr. Madhura Kady	HM - 1 st Year.	Madhura
48	H. Prasad	MPH - 1 st year	H. Prasad

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
49	S. Shunmugapriya	MPH-I st Yr	
50	A. Sabiha Taj	MPH I st yr.	
51	Gurujan C. Ingole	MBA-HM, 1st Yr	
52	Shraddha S. Jagtap	MBA-HA, 1 st year	
53	Shruti Tringunayat	MPH - 1 st year	
54	ARYAN SHARMA	MPH I YR.	
55	Shreyash Mahajan	PM 1 st yr.	
56	Vaibhav Mahalle	PM 1 st yr	
57	Harshwardhan Padole	PM 1 st Year	
58	Anurag Phalke	MBA-HA 1 st Yr	
59	Prateek Joshi	MBA-HM 1 st yr.	
60	Rohan Agrawal	MBA-HM 1 st yr.	
61	Mungank Lalimbe	MBA-PM 1 st yr	
62	POOJA SHARMA	MBA-HM 1 st year	
63	Shrilekha Roy	MBA-HM 1 st Year	
64	Pranjal Gupta	MBA-HM 1 st year	
65	Charitha Yarlagadda	MBA-HM 1 st year	
66	Neha Yadav	MBA-HM 1 st Year	
67	Minnie Shirley	MBA-HM 1 st Year	
68	Vaidanshi Singhal	MBA-HM 1 st Year	
69	Chandrasekhar Sellaam	MBA-HM 1 st year	
70	Shalini Suman	MBA-HM 1 st Year	
71	Atharva Sharamkar	MBA-HM 1 st year	
72	Shobaninath	MBA-HM 1 st Year	

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
73	SURBHI KUMARI	MBAHM - 1 st Year	Surbhi
74	Sriyarchita Hota	HM - 1 st Year	Sriyarchita
75	Shubham Kumar	HA - 1 st Year	Shubham
76	Tanwaya Sharma	HM - 1 st Year	Tanwaya
77	Uday Kumar	HM - 1 st Year	Uday
78	Vishnu Sharma	HM - 1 st Year	Vishnu
79	Shubha Lal	HM - 1 st Year	Shubha
80	Tanmay Saha	HM - 1 st Year	Tanmay
81	Tanya Sharma	HM - 1 st Year	Tanya
82	Aditi Wanjale	HM - 1 st Year	Aditi
83	Kirtika Ramchandani	HM - 1 st Year	Kirtika
84	Yashi Vadav	HM - 1 st Year	Yashi
85	Preeti Kumari	HM - 1 st Year	Preeti
86	Anjali Mondanwal	HM - 1 st Year	Anjali
87	Rishi Raj Singh	HM - 1 st Year	Rishi
88	Suryakant Mishra	HM - 1 st Year	Suryakant
89	Susanti Harshkumar	HM - 1 st Year	Susanti
90	Swareena Soni	HM - 1 st Year	Swareena
91	Hudda	HM - 1 st Year	Hudda
92	Kalyani Agarwal	HM - 1 st Year	Kalyani
93	Sneha Damake	HM - 1 st Year	Sneha
94	Vishud Verma	HM - 1 st Year	Vishud
95	Srijatha Singh	HM - 1 st Year	Srijatha
96	Rita Yadav	HM - 1 st Year	Rita Yadav
97	Sainika	HM - 1 st Year	Sainika
98	Sagrika	HM - 1 st Year	Sagrika
99	Surbhi	HM - 1 st Year	Surbhi

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

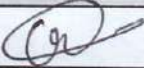
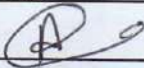
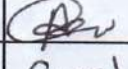
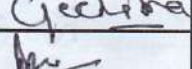
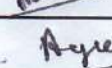
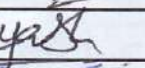
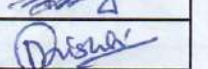
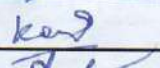
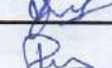
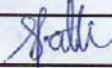
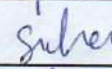
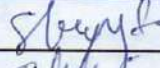
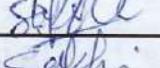
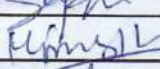
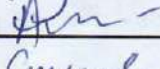
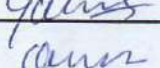
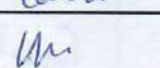
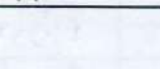
Sr. No.	Students Name	Stream with Batch	Sign
100	Dr. Ankita Thome	2 nd Health Management	
101	Seishiti Sharma	2 nd Year - HEM	
102	Dr. Kaushmeer Bawa	2 nd Year - HEM	
103	Kaushma Kumar garg	1 st year H.M.	
104	Aminul Laskar	1 st year HM	
105	Prashansa Vikey	1 st year HM	
106	Aisha Khan	2 nd Year HM	
107	Mr. Saqib Raza	1 st Year HM	
108	Shivam Sanjay Chaitanya	1 st year PM	
109	Kashish Rajput	MPH 1 st Year	
110	Rashmi Chaturvedi	HA 1 st Year	
111	Mohammad Sahel	HM-31 1 st Year	
112	Prakhar Prajapati	HM-31 1 st Year	
113	Satyendra Singh Garg	HM-31 1 st Year	
114	Sakshi Choudhary	HM 21	
115	Aakash M. Tadekar	HM 21	
116	Himabti Kadam	HM 30	
117	Neha Singh	Hospital & Health Management 2 nd year	
118	Vanshika Sharma	Hospital & Health Management 2 nd year	
119	Vineet Chauhan	Hospital & Health Management PM-18	
120	Utkarsh Sharma	Hospital & Health Management PM-18	
121	Virat Divedi	Hospital & Health Management PM-18	
122	Shreyansh	Hospital & Health Management PM-18	
123	Prakhar	Hospital & Health Management PM-18	
124	Dr. Mansi Wale	Hospital & Health Management HM-30 (Health)	
125	GARIMA SINGH	Hospital & Health Management	
126	MUSKAN MURARI	Hospital & Health Management	
127	ANISHA AGARWAL	Hospital & Health Management	

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
128	GAURAV SUMI	Hospital & Health Management	
129	Abhishhek Singh Chandel	Hospital & Health Management	
130	Saloni Tane	Hospital & Health Management	
131	Shruti	Hospital & Health Management	
132	Alsha	Hospital & Health Management	
133	GEETIKA SHARMA	Hospital & Health Management	
134	PRATIK CHAUHAN	Hospital & Health Management	
135	Ayushi.	Hospital & Health Management	
136	Yash Choudhary (HM-30)	Hospital & Health Management	
137	Samia	Hospital & Health Management	
138	Vishwas Agarwal	Hospital & Health Management	
139	JAYANT VAIKAR	Hospital & Health Management	
140	Drishiti Pathak	Hospital & Health Management	
141	Vanshika Bhandari	Hospital & Health Management	
142	Kaustubh Acharya	Hospital & Health Management	
143	Vanshika Ramesh	Hospital & Health Management	
144	Pracheta Banaskar	Hospital & Health Management	
145	Ayush Choudhary	Hospital & Health Management	
146	Sakshi Patil	Hospital & Health Management	
147	Suhani Mahiyar	Hospital & Health Management	
148	Shreyas Gaur	Hospital & Health Management	
149	Sakshi Aggarwal	Hospital & Health Management	
150	Sakshi Dhillon	Hospital & Health Management	
151	Himanshi	Hospital & Health Management	
152	Aryan Rajput	Hospital & Health Management	
153	Anisha	Hospital & Health Management	
154	Gargi Sharma	Hospital & Health Management	
155	Ankush Kataria	Hospital & Health Management	
156	Anushka	Hospital & Health Management	

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

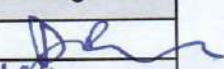
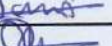
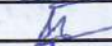
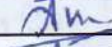
Sr. No.	Students Name	Stream with Batch	Sign
157	Shareya Karda	Hospital & Health Management	<u>oau</u>
158	Abha		<u>Amu</u>
159	Murugesu Acharya		<u>102</u>
160	Natani		<u>Shu</u>
161	Susant Harkar		<u>Shu</u>
162	Divyank Purrek		<u>Shu</u>
163	Kanishka Hadwani	11	<u>Shu</u>
164	Devyani Batra	11	<u>Shu</u>
165	Sonima	11	
166	Riya Singh	11	
167	Siddhi	11	
168	Mahan Sabra	11	
169	Parjwal Khemkar	11	
170	Deepam Shri	11	
171	Vaarth Vardh Tupte	11	<u>K</u>
172	Yashasvi Rajput	11	<u>K</u>
173	Taher Jigar	11	<u>R</u>
174	Sruti Gosh	11	<u>R</u>
175	Nistha Bhandari	11	<u>R</u>
176	Prenne Jain	11	<u>Pm</u>
177	Tarushi Jain	11	<u>Tan</u>
178	Radhika Sant	11	<u>Radh</u>
179	Simran Kaur	11	<u>Sim</u>
180	Shambhavi Upadhyay	11	<u>Shu</u>
181	Satvik Jaiswal	H.A	<u>Shu</u>
182	Akanksha Chauhan	H.M	<u>Shu</u>
183	Anas Singh	H.M	<u>Shu</u>
184	Anjali	H.M	<u>Shu</u>
185	Anjali	H.M	<u>Shu</u>
186	Gurmit Thakur	H.M	<u>Shu</u>

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
187	Dhanya Ray	HM	
188	GAUTAM SATHI	HM	
189	Juvi Sathian	HM	
190	matangi	HM	
191	Dr. Abhishek Kumar	HM	
192	Amit Patel	HM	
193	Mayuri 2nd year	HM	
194	Aditya 2nd year	HM	
195	Arijit Kar	HM	
196	Anjan	HM	
197	Dhanya	HM	
198			
199			
200			
201			
202			
203			
204			
205			
206			
207			
208			
209			
210			
211			
212			
213			
214			
215			
216			
217			
218			
219			
220			
221			
222			
223			
224			
225			
226			
227			
228			

Industry Leadership Talk

Date: 09/09/2026 (04:00 PM to 05:00 PM)

Guest Speaker : Mr. Prateep Chakraborty, Mr. Kanchan Sen & Mr. Vijay Naugain

Attendance Sheet

Sr. No.	Students Name	Stream with Batch	Sign
229	Samidhya choudhary	DM-05	
230	Kuldeep Kamal	DM-05	
231	Anoushka Nigam	DM-05	
232	Bhupesh Bijania	DM-05	
233	Mehul Agarwal	DM-05	
234	Anupama Yadav	MPH-01	
235	Mona Sahu	MPH-01	
236	Shreyansh Kharel	MPH-01	
237	Bhijansh Shrivastava	MPH-01	
238			