

Management Development Programme
on

Resilience and Sustainability in Healthcare Organisations

 January 28 - 30, 2027



Background

Healthcare organisations are today operating in an ever more complex and uncertain environment. The quality, continuity, and sustainability of healthcare services is significantly affected by public health emergencies, pandemics, climate change, workforce challenges, supply-chain disruptions, technological dependence, financial pressures, and changing patient expectations.

In this milieu, there is something more than technical expertise needed by the healthcare leaders. They need to develop the ability to respond to disruptions, make decisions under uncertainty, create sustainable systems and processes, anticipate risks, and lead resilient teams.

Therefore, resilience and sustainability are essential dimensions of healthcare management. A resilient healthcare organisation can prepare for disruption, respond effectively, recover rapidly and adapt to changing circumstances. A sustainable organisation, meanwhile, is able to deliver quality healthcare over the long term while using its financial, human and environmental resources responsibly.

This three-day Management Development Programme is designed to provide healthcare professionals with a practical understanding of resilience and sustainability and, importantly, opportunities to apply these concepts to real-world healthcare management situations.

The programme combines faculty inputs with case discussions, simulations, team exercises, decision-making activities and action planning. Participants will work on practical organisational challenges and develop a 90-Day Resilience and Sustainability Action Plan that can be taken back to their organisations.

Objectives

The programme aims to enable participants to:

-  Understand the concepts and importance of resilience and sustainability in healthcare organisations.
-  Identify organisational vulnerabilities, risks and critical areas that may affect continuity of healthcare services.
-  Develop the ability to make effective decisions during uncertainty, crisis and disruption.
-  Understand the role of leadership and workforce management in building resilient healthcare organisations.
-  Identify practical opportunities for improving operational, financial, social and environmental sustainability.
-  Develop skills for managing change, building effective teams and strengthening organisational adaptability.
-  Apply practical frameworks and tools for assessing resilience and sustainability.
-  Develop an actionable roadmap for implementing resilience and sustainability initiatives within their organisations.

Contents



Pedagogy

The programme offers a multifaceted learning experience through lectures, group discussions, case studies, and hands-on experiential learning. Participants are immersed in a dynamic learning environment designed to foster theoretical understanding, actionable real-world insights, and service-ready skills.



Who Should Attend?

The programme is designed for healthcare professionals and managers responsible for organisational strategy, operations, people, quality, risk and leadership, including:

- Hospital CEOs, COOs and senior executives
- Medical Superintendents and Hospital Administrators
- Doctors in managerial and leadership positions
- Nursing Leaders and Administrators
- Healthcare Operations Managers
- Public Health Professionals
- Quality and Patient-Safety Professionals
- Human Resource and Workforce-Management Professionals
- Strategy and Business-Development Professionals
- Risk and Business-Continuity Professionals

Programme Coordinator



Dr. Tripti Bisawa
Professor
IIHMR University, Jaipur

The programme will be offered by a team of national and international subject experts.

Nominations/Registration

Please send your nominations/registrations to the following address:

Management Development Programme Office
IIHMR University
1, Prabhu Dayal Marg, Sanganer Airport
Jaipur - 302029, INDIA | Tel: +91-141-3924700
Mobile: +91 9116006536
E-mail: training@iihmr.edu.in

Duration and Venue

The programme will start on Thursday, January 28, 2027, and will conclude on Saturday, January 30, 2027. The programme will be held at IIHMR University, 1, Prabhu Dayal Marg, Sanganer Airport, Jaipur - 302029. The University campus provides a conducive learning environment for participants, who are welcome to use the library and recreational facilities available on campus.

Programme fee

The programme fee for Indian participants is Rs. 30,000 plus GST (18% as applicable), and for international participants it is USD 315 plus GST (18% as applicable). The programme fee covers tuition, background reading material, lodging, and boarding.

Certificate

A certificate of participation on completion of the programme will be issued by IIHMR University, Jaipur.

Discounts on Fee

- ✿ **Early Bird Discount:** Nominations received with payment before four weeks of the commencement of the programme will be entitled to a 10% early bird discount.
- ✿ **Group Discount:** Any organization sponsoring four or more participants to the programme will be entitled to a 20% discount on the total fee payable, provided that at least four participants attend the programme.
- ✿ **Maximum Discount:** Organizations can avail themselves of both discounts, subject to a maximum discount of 20%.





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