

Management Development Programme  
on

# Hospital Management

— for —  
Senior Officers

 January 4 - 8, 2027



## Background

The management of healthcare institutions has undergone a significant transformation, emerging as a complex and specialized discipline that requires a blend of clinical knowledge and managerial expertise. In the current healthcare environment, Administrators & Senior Medical Officers play a pivotal role not only in delivering clinical services but also in ensuring the effective administration of hospitals and health facilities.

With increasing complexity in hospital organizational structures, Administrators & SMOs are required to manage multidisciplinary teams, ensure adherence to regulatory frameworks, respond to emergencies, and maintain operational efficiency. Their responsibilities extend across a wide spectrum of functions, including hospital clinical services, operations management, human resource administration, procurement and supply chain management, quality assurance, and disaster preparedness. These expanding roles necessitate the development of strong managerial and leadership competencies alongside clinical proficiency.

The National Health Policy 2017 underscores the importance of strengthening health systems through improved governance, accountability, and efficiency. It emphasizes the need for professionally trained healthcare managers to ensure equitable, accessible, and quality healthcare services. The policy clearly recognizes that clinical excellence alone is insufficient without robust administrative capabilities, particularly at Corporate, Private, Secondary and tertiary levels of care. Effective hospital management becomes even more critical to optimize resource utilization and improve healthcare outcomes.

In addition, the growing demand for high-quality, patient-centred healthcare services, coupled with rapid technological advancements, has increased the need for hospitals to maintain both efficiency and quality. Compliance with standards has become essential for ensuring consistent and safe healthcare delivery. These evolving challenges highlight the need for structured capacity-building programmes for senior healthcare professionals.

In this context, the present Management Development Programme (MDP) on Hospital Management is designed to equip Senior Medical Officers with the necessary managerial knowledge, leadership skills, and strategic competencies required to effectively manage healthcare institutions and respond to emerging challenges in the health system.

## Objectives

By the end of the programme, participants will be able to:

-  To impart essential knowledge and managerial skills for the effective administration of hospital and healthcare services.
-  To enhance decision-making abilities in complex administrative and clinical management situations
-  To strengthen participants' capacity to plan, organise, and manage both clinical and non-clinical services with a patient-centred approach.
-  To build competencies in quality assurance, logistics and supply chain management, human resource management, and emergency response.

## Contents

The program will cover the following thematic areas:

-  **Hospital Clinical & Support Services**  
OPD, IPD, ICU, OT, Emergency, MRD, CSSD & BMW.
-  **Hospital Operations Management**  
PERT/CPM, capacity planning & Lean Six Sigma.
-  **Healthcare Supply Chain**  
Procurement, logistics, inventory & store management.
-  **Human Resource Management**  
Workforce planning, communication & team building.
-  **Quality & Accreditation**  
Quality improvement, accreditation & compliance.
-  **Disaster & Emergency Management**  
Mass casualty preparedness, triage & crisis communication.

## Pedagogy

The programme offers a multifaceted learning experience through lectures, group discussions, case studies, and hands-on experiential learning. Participants are immersed in a dynamic learning environment designed to foster theoretical understanding, actionable real-world insights, and service-ready skills.

## Who Should Attend?

The program is designed for administrators, managers, and Senior Medical Officers (SMOs) from both public and private healthcare institutions, including officials from State Health Departments. It is intended for professionals with managerial responsibilities who are committed to enhancing their leadership competencies and improving the quality, efficiency, and delivery of healthcare services.

## Programme Coordinator



**Dr. Sandesh Kumar Sharma**  
Professor  
IIHMR University, Jaipur

The programme will be offered by a team of national and international subject experts.

## Nominations/Registration

Please send your nominations/registrations to the following address:

**Management Development Programme Office**

IIHMR University

1, Prabhu Dayal Marg, Sanganer Airport

Jaipur - 302029, INDIA | Tel: +91-141-3924700

Mobile: +91 9116006536 | E-mail: [training@iihmr.edu.in](mailto:training@iihmr.edu.in)

## Duration and Venue

The programme will start on Monday, January 4, 2027, and will conclude on Friday, January 8, 2027. The programme will be held at IIHMR University, 1, Prabhu Dayal Marg, Sanganer Airport, Jaipur - 302029. The University campus provides a conducive learning environment for participants, who are welcome to use the library and recreational facilities available on campus.

## Programme fee

The programme fee for Indian participants is Rs. 50,000 plus GST (18% as applicable), and for international participants it is USD 525 plus GST (18% as applicable). The programme fee covers tuition, background reading material, lodging, and boarding.

## Certificate

A certificate of participation on completion of the programme will be issued by IIHMR University, Jaipur.

## Discounts on Fee

- Early Bird Discount:** Nominations received with payment before four weeks of the commencement of the programme will be entitled to a 10% early bird discount.
- Group Discount:** Any organization sponsoring four or more participants to the programme will be entitled to a 20% discount on the total fee payable, provided that at least four participants attend the programme.
- Maximum Discount:** Organizations can avail themselves of both discounts, subject to a maximum discount of 20%.





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