IIHMR UNIVERSITY

Online Certificate Programme

Accreditation of Healthcare Facilities



Building Quality, Patient Safety &
Accreditation Readiness in Healthcare
Online Certificate Programme

Background

Healthcare organizations are increasingly focused on quality, patient safety, regulatory compliance, and continuous improvement. Accreditation provides a structured framework to standardize healthcare processes, strengthen patient safety, improve organizational performance, and demonstrate commitment to quality.

This programme equips healthcare professionals with practical knowledge of accreditation frameworks, standards interpretation, documentation, internal assessment, quality improvement, and accreditation readiness.

Objectives

- Understand the principles of healthcare quality, accreditation, and patient safety.
- Interpret and apply NABH/NQAS standards across healthcare settings.
- Develop skills in documentation, compliance monitoring, internal assessment, and auditing
- Apply quality indicators, gap analysis, corrective actions, and improvement approaches.
- Develop an accreditation readiness and implementation roadmap for healthcare organizations.

Pedagogy

The programme adopts an application-oriented learning approach combining conceptual understanding with practical application.
Participants will engage in interactive faculty-led sessions, case discussions, group activities, standards-based exercises, assignments, presentations, and workplace-oriented projects. Learning will focus on applying accreditation concepts and quality improvement tools to real-world healthcare situations. The programme combines online instructor-led learning with self-learning and practical activities.

Course Contents

- Healthcare Quality & Accreditation: Concepts, evolution, dimensions, accreditation, certification and licensure
- Accreditation Frameworks: NABH, NQAS and applicability across healthcare settings.
- Standards Interpretation & Documentation: Understanding standards, objective elements, documentation and compliance.
- Internal Assessment & Auditing: Audit planning, assessment tools, tracer methodology and audit findings.
- Quality & Patient Safety: Quality indicators, risk reduction, patient safety and corrective action planning.
- Accreditation Readiness: Organizational gap assessment, quality improvement and accreditation implementation roadmap.

Programme Duration

Duration: 3 Months (12 Weeks)

Learning Hours: 48 Hours

Credits: 3 Credits

Mode: Live Online (Faculty-led sessions with hands-on practical learning)



Programme Highlights

- Comprehensive understanding of healthcare quality, accreditation and patient safety.
- Practical interpretation and application of NABH and NQAS standards.
- Hands-on learning in documentation, compliance assessment and internal auditing.
- Application of quality indicators, tracer methodology, gap analysis and corrective actions.
- Case-based exercises and organizational applications to strengthen accreditation readiness.
- Development of an accreditation implementation roadmap and quality improvement strategy.

Who Should Attend?

This programme is ideal for:

- Hospital Administrators, Healthcare Managers & Medical Superintendents
- Doctors, Nurses, Clinical & Administrative Leaders
- Quality Managers and Healthcare Quality Professionals
- Healthcare Operations, Public Health & Government Health Officials
- Healthcare Consultants, Researchers & Faculty Members
- Postgraduate Students and Professionals interested in Healthcare Quality & Accreditation

Eligibility

Graduate in any discipline.
Healthcare, hospital management, public health, IT, or management experience is desirable. No prior programming knowledge is required.

Registration

For programme schedule, fee details, and registration, please contact:

Office of Online Certificate Programmes (OCP)
IIHMR University
1, Prabhu Dayal Marg, Sanganer Airport
Jaipur – 302029, Rajasthan, India
Mobile: +91 9116006536 | Tel: +91-141-3924700
Email: Onlinecertificate@iihmr.edu.in

Assessment

Participants will be evaluated through:

- Assignments and Class Exercises
- Group Activities and Presentations
- Case Study Analysis
- Internal Assessment / Audit Exercises
- Accreditation Project
- End-Term Examination

Programme fee

The programme fee for Indian participants is Rs. 30,000 plus GST (18% as applicable), and for international participants it is USD 315 plus GST (18% as applicable). The programme fee covers tuition, background reading material, lodging, and boarding.

Discounts on Fee

Early Bird Discount: Nominations received with payment before four weeks of the commencement of the programme will be entitled to a 10% early bird discount.

Group Discount: Any organization sponsoring four or more participants to the programme will be entitled to a 20% discount on the total fee payable, provided that at least four participants attend the programme.

Maximum Discount: Organizations can avail themselves of both discounts, subject to a maximum discount of 20%.

Certificate

Participants successfully completing the programme and fulfilling the attendance and assessment requirements will receive a Certificate of Completion from IIHMR University, Jaipur.

Programme Coordinator



Dr. (Col) Mahender Kumar
Professor
IIHMR University, Jaipur

The programme will be offered by a team of national and international subject experts.



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